



Lamatinulu Ahmad &lt;lamatinulu@gmail.com&gt;

---

**article**

22 messages

---


**Lamatinulu Ahmad** <lamatinulu@gmail.com>  
To: tudor.maruntelu@srac.ro

Tue, Oct 9, 2018 at 3:12 AM

Dear Editor  
Through e-mail, I sent articles and cover letters as attached.  
thank you  
Best regards,

Lamatinulu

---

**2 attachments** **Manuscript\_Lamatinulu.docx**  
69K **Cover letter\_Lamatinulu.docx**  
30K

---

**Tudor Maruntelu** <tudor.maruntelu@srac.ro>  
Reply-To: tudor.maruntelu@srac.ro  
To: Lamatinulu Ahmad <lamatinulu@gmail.com>

Tue, Oct 9, 2018 at 4:59 PM

Dear Prof. Lamatinulu,

Your article will be evaluated and, up to 15th of November, you will get the answer.

Sincerely,

Tudor-George Maruntelu

Editor-in-Chief



Indexed in:

WEB OF SCIENCE - ESCI, SCOPUS,  
EBSCO, PROQUEST and CABELL'S

E-mail: [tudor.maruntelu@srac.ro](mailto:tudor.maruntelu@srac.ro)

Web: [www.calitatea.srac.ro](http://www.calitatea.srac.ro)

---

[Quoted text hidden]

[Quoted text hidden]

---

**Lamatinulu Ahmad** <lamatinulu@gmail.com>  
To: tudor.maruntelu@srac.ro

Sat, Oct 13, 2018 at 1:00 AM

Dear Editor

Thank you for the information about receiving our article for evaluation, but after we checked again it turned out that the first article we sent was a writing error. In connection with this, we process the re-submission of the article that we have corrected (attached). Sorry for resending our manuscript. Thank you very much for your attention.

Sincerely,

Lamatinulu

[Quoted text hidden]

---

**3 attachments**



**image001.jpg**

16K



**image001.jpg**

16K



**Manuscript\_Lamatinulu\_Revision.docx**

75K

---

**Tudor Maruntelu** <tudor.maruntelu@srac.ro>  
Reply-To: tudor.maruntelu@srac.ro  
To: Lamatinulu Ahmad <lamatinulu@gmail.com>

Mon, Oct 15, 2018 at 2:16 PM

Dear Prof. Lamatinulu,

It is OK. This version will be evaluated.

Sincerely,

[Quoted text hidden]

---

**Tudor Maruntelu** <tudor.maruntelu@srac.ro>  
Reply-To: tudor.maruntelu@srac.ro  
To: Lamatinulu Ahmad <lamatinulu@gmail.com>

Thu, Nov 8, 2018 at 7:33 PM

Dear Prof. Lamatinulu,

Your article has been evaluated and it could be published in the December 2019 issue of Quality-Access to Success Journal (Vol. 20, No. 173). Publication fee is 150 EUR for papers with 1-2 authors, 200 EUR for papers with 3-4 authors, and 250 EUR for papers with 5-6 co-authors; so in your case, 200 EUR.

To be able to schedule the publication of the article, I am waiting for your answer if you agree the publication date and the publication fee. If the answer is yes, you will receive the instructions for payment.

Sincerely,

Tudor-George Maruntelu

Editor-in-Chief



Indexed in:

WEB OF SCIENCE - ESCI, SCOPUS,

EBSCO, PROQUEST and CABELL'S

E-mail: [tudor.maruntelu@srac.ro](mailto:tudor.maruntelu@srac.ro)

Web: [www.calitatea.srac.ro](http://www.calitatea.srac.ro)

---

**From:** Lamatinulu Ahmad [mailto:[laminulu@gmail.com](mailto:laminulu@gmail.com)]  
**Sent:** Monday, October 08, 2018 10:13 PM  
**To:** [tudor.maruntelu@srac.ro](mailto:tudor.maruntelu@srac.ro)  
**Subject:** article

Dear Editor

[Quoted text hidden]

---

**Lamatinulu Ahmad** <[laminulu@gmail.com](mailto:laminulu@gmail.com)>  
To: [tudor.maruntelu@srac.ro](mailto:tudor.maruntelu@srac.ro)

Mon, Nov 12, 2018 at 2:46 AM

Dear Chief Editor

Thank you for the information stating that our article has been evaluated and can be published in December 2019 (Vol. 20. No.173). For this information, we agree (yes). And we expect the official acceptance letter of the article and information on payment methods.

Sincerely

Lamatinulu

[Quoted text hidden]



---

**Tudor Maruntelu** <[tudor.maruntelu@srac.ro](mailto:tudor.maruntelu@srac.ro)>  
Reply-To: [tudor.maruntelu@srac.ro](mailto:tudor.maruntelu@srac.ro)  
To: Lamatinulu Ahmad <[laminulu@gmail.com](mailto:laminulu@gmail.com)>

Mon, Nov 12, 2018 at 3:32 PM

Dear Prof. Lamatinulu,

In attachment you can find the letter of acceptance and a proforma invoice with payment details (deadline 1<sup>st</sup> of June 2019)

Sincerely,

Tudor-George Maruntelu

Editor-in-Chief



Indexed in:

WEB OF SCIENCE - ESCI, SCOPUS,

EBSCO, PROQUEST and CABELL'S

E-mail: [tudor.maruntelu@srac.ro](mailto:tudor.maruntelu@srac.ro)

Web: [www.calitatea.srac.ro](http://www.calitatea.srac.ro)

---

**From:** Lamatinulu Ahmad [mailto:[laminulu@gmail.com](mailto:laminulu@gmail.com)]  
**Sent:** Sunday, November 11, 2018 8:47 PM  
**To:** [tudor.maruntelu@srac.ro](mailto:tudor.maruntelu@srac.ro)  
**Subject:** Re: article

Dear Chief Editor

[Quoted text hidden]

[Quoted text hidden]

---

**2 attachments**



**Lamatinulu.pdf**  
866K



**Proforma200.pdf**  
109K

---

**Lamatinulu Ahmad** <lamatinulu@gmail.com>  
To: tudor.maruntelu@srac.ro

Sun, Mar 10, 2019 at 5:35 PM

Dear Chief Editor of Quality-Access to Success "Journal

Information on proof of payment for the publication fee.

In connection with information on Letter of Acceptance receipt of our article which will be published in Vol. 20, No.173, December 2019 with the title: RANKING OF PRIORITY KEY PERFORMANCE INDICATORS INTERNAL COCOA INDUSTRY OF SCALE IN SOUTH SULAWESI BUSINESS PROCESSES (Authors: Lamatinulu, Muhammad Dahlan, Ramlawati), we convey that we have paid publication fees based on The Proforma Invoice is EUR 200 through UniCredit Bank SA, IBAN: RO04BACX0000003001133006 as evidence attached.

Thus this submission for good attention and cooperation is expressed thanks.

Sincerely

Dr. Lamatinulu

[Quoted text hidden]



**Proof of fee article payment.pdf**  
675K

---

**Tudor Maruntelu** <tudor.maruntelu@srac.ro>  
Reply-To: tudor.maruntelu@srac.ro  
To: Lamatinulu Ahmad <lamatinulu@gmail.com>

Mon, Mar 11, 2019 at 4:18 PM

Dear Dr. Lamatinulu,

Thank you. After money will be cashed, I'll send you the final invoice.

Sincerely,

**Tudor-George Maruntelu**

Editor-in-Chief



Indexed in:

WEB OF SCIENCE - ESCI, SCOPUS,

EBSCO, PROQUEST and

listed in CABELL'S Whitelist

E-mail: [tudor.maruntelu@srac.ro](mailto:tudor.maruntelu@srac.ro)

Web: [www.calitatea.srac.ro](http://www.calitatea.srac.ro)

[Quoted text hidden]

---

**Tudor Maruntelu** <[tudor.maruntelu@srac.ro](mailto:tudor.maruntelu@srac.ro)>  
Reply-To: [tudor.maruntelu@srac.ro](mailto:tudor.maruntelu@srac.ro)  
To: Lamatinulu Ahmad <[lamatinulu@gmail.com](mailto:lamatinulu@gmail.com)>

Wed, Mar 20, 2019 at 4:14 PM

Dear Prof. Lamatinulu,

Money has not been received yet. Maybe you should ask your bank what happened.

Sincerely,

Tudor-George Maruntelu

Editor-in-Chief



Indexed in:

WEB OF SCIENCE - ESCI, SCOPUS,

EBSCO, PROQUEST and

listed in CABELL'S Whitelist

E-mail: [tudor.maruntelu@srac.ro](mailto:tudor.maruntelu@srac.ro)

Web: [www.calitatea.srac.ro](http://www.calitatea.srac.ro)

---

**From:** Lamatinulu Ahmad [<mailto:lamatinulu@gmail.com>]

**Sent:** Sunday, March 10, 2019 11:36 AM

[Quoted text hidden]

[Quoted text hidden]

---

**Tudor Maruntelu** <[tudor.maruntelu@srac.ro](mailto:tudor.maruntelu@srac.ro)>  
Reply-To: [tudor.maruntelu@srac.ro](mailto:tudor.maruntelu@srac.ro)  
To: Lamatinulu Ahmad <[lamatinulu@gmail.com](mailto:lamatinulu@gmail.com)>

Tue, Mar 26, 2019 at 4:56 PM

Dear Dr. Lamatinulu,

Because you did not complete the money dispatch form with all the necessary data, as they were in the proforma invoice, the bank from Romania started an investigation. Although the bank sent 3 consecutive requests to your bank, it did not receive an answer. As a result, your money was returned.

Sincerely,

Tudor-George Maruntelu

Editor-in-Chief



Indexed in:

WEB OF SCIENCE - ESCI, SCOPUS,

EBSCO, PROQUEST and

listed in CABELL'S Whitelist

E-mail: [tudor.maruntelu@srac.ro](mailto:tudor.maruntelu@srac.ro)

Web: [www.calitatea.srac.ro](http://www.calitatea.srac.ro)

---

**From:** Lamatinulu Ahmad [<mailto:lamatinulu@gmail.com>]

**Sent:** Sunday, March 10, 2019 11:36 AM

[Quoted text hidden]

[Quoted text hidden]

---

**Lamatinulu Ahmad** <[lamatinulu@gmail.com](mailto:lamatinulu@gmail.com)>

To: [tudor.maruntelu@srac.ro](mailto:tudor.maruntelu@srac.ro)

Wed, Mar 27, 2019 at 2:10 PM

To  
Chief Editor Quality-Access to Success Journal

We have questioned the transfer of funds that we have sent through BNI Bank on March 10, 2019, after receiving information from the Editor that the funds have not been received. The results of the confirmation from BNI Bank in Indonesia convey that the transfer of funds has been processed again on March 22, 2019, to be sent to UniCredit Bank SA, IBAN: RO04BACX0000003001133006 after going through several stages of sending sender's identity. Based on this, the BNI bank estimates that the transfer funds will be received by BanUniCredit Bank SA for about the next four working days. We do not forget to apologize for this technical problem. thanks.

Sincerely,

Dr. Lamatinulu

[Quoted text hidden]

---

**Tudor Maruntelu** <[tudor.maruntelu@srac.ro](mailto:tudor.maruntelu@srac.ro)>

Reply-To: [tudor.maruntelu@srac.ro](mailto:tudor.maruntelu@srac.ro)

To: Lamatinulu Ahmad <[lamatinulu@gmail.com](mailto:lamatinulu@gmail.com)>

Wed, Mar 27, 2019 at 3:01 PM

Dear Dr. Lamatinulu,

Thank you. I will keep you informed about the bank transfer.

Best regards,

Tudor-George Maruntelu

Editor-in-Chief



Indexed in:

WEB OF SCIENCE - ESCI, SCOPUS,

EBSCO, PROQUEST and

listed in CABELL'S Whitelist

E-mail: [tudor.maruntelu@srac.ro](mailto:tudor.maruntelu@srac.ro)

Web: [www.calitatea.srac.ro](http://www.calitatea.srac.ro)

---

**From:** Lamatinulu Ahmad [<mailto:lamatinulu@gmail.com>]

**Sent:** Wednesday, March 27, 2019 8:11 AM

**To:** [tudor.maruntelu@srac.ro](mailto:tudor.maruntelu@srac.ro)

**Subject:** Re: article

To

Chief Editor Quality-Access to Success Journal

We have questioned the transfer of funds that we have sent through BNI Bank on March 10, 2019, after receiving information from the Editor that the funds have not been received.. The results of the confirmation from BNI Bank in Indonesia convey that the transfer of funds has been processed again on March 22, 2019, to be sent to UniCredit Bank SA, IBAN: RO04BACX0000003001133006 after going through several stages of sending sender's identity. Based on this, the BNI bank estimates that the transfer funds will be received by BanUniCredit Bank SA for about the next four working days. We do not forget to apologize for this technical problem. thanks.

Sincerely,

Dr. Lamatinulu

[Quoted text hidden]

---

**Lamatinulu Ahmad** <[lamatinulu@gmail.com](mailto:lamatinulu@gmail.com)>

To: [tudor.maruntelu@srac.ro](mailto:tudor.maruntelu@srac.ro)

Mon, Apr 15, 2019 at 10:53 PM

Dear Editor

In connection with the return of funds for publication fees that we have sent through BNI Bank to UniCredit Bank SA (IBAN: RO04BACX0000003001133006) with internal policy reasons. We would like to ask that we are still allowed to send funds for publication fees through other banks in Indonesia?. In connection with the payment due date in the invoice is June 1, 2019, we will send back the publication fee. We expect directives from editors so that the publication fees that we send are not returned again. Thank you for your attention and policy.

Sincerely,

Dr. Lamatinulu

[Quoted text hidden]

**Tudor Maruntelu** <tudor.maruntelu@srac.ro>  
Reply-To: tudor.maruntelu@srac.ro  
To: Lamatinulu Ahmad <lamatinulu@gmail.com>

Tue, Apr 16, 2019 at 3:20 PM

Dear Dr. Lamatinulu,

I'm sorry for what happened. The money was return by UniCredit Bank because you did not complete the form properly (missing requested information, nothing else), and the bank from Indonesia did not respond to the investigation asked by the bank from Romania. The bank followed the procedure imposed by the European Directive, i.e. the return of money. Any bank in the European Union would do the same thing. I send you again the proforma invoice with the payment instructions (see attachment). It's not complicated; just fill in all your data. In 5 years only one such thing has happened. Success!

[Quoted text hidden]

---

 **Proforma200.pdf**  
111K

---

**Lamatinulu Ahmad** <lamatinulu@gmail.com>  
To: tudor.maruntelu@srac.ro

Thu, Apr 18, 2019 at 2:21 PM

**Dear Editor**

Based on the second the invoice that we received, we have sent funds back through Bank Central Asia (BCA) in Indonesia on April 19, 2019 (Evidence attached). In this regard, we convey that we have written the destination bank data according to the invoice, namely: SOC. ROMANA PT. ASIGURAREA CALITATII, Str. Theodor Burada, no. 6, Sector 1, Bucharest, Romania; UniCredit Bank S.A., Bucharest, Romania, SWIFT: BACXROBU; IBAN: RO04BACX0000003001133006 and Fiscal registration code: RO 7368639.

As for the sender data we have included the sender's name: LAMATINNULU, ID Number: 7371110806690001, Address: BTP Blok AE No.330 Makassar) and account number: 8735209252. Sending this fund for payment publication of the Quality-Access to Success Journal (Vol. 20, No. 173, December 2019). Based on the explanation from the bank BCA, the funds we have transferred will arrive at the Bank of destination for the next 4 to 7 days. We really hope that the second transfer of funds is not returned, because we have written complete data. Hopefully, this transfer is successful and we get proof of payment from the Editor.

Thank you for your kind attention and wisdom.

Sincerely,

Dr. Lamatinulu

[Quoted text hidden]

---

**2 attachments**

**Proof for fund transfer for publication fee.jpg**  
511K





**Proof fund transfer for publication fee.pdf**  
956K

**Lamatinulu Ahmad** <lamatinulu@gmail.com>  
To: tudor.maruntelu@srac.ro

Thu, Apr 18, 2019 at 2:29 PM

## Dear Editor

Based on the second the invoice that we received, we have sent funds back through Bank Central Asia (BCA) in Indonesia on April 18, 2019 (Evidence attached). In this regard, we convey that we have written the destination bank data according to the invoice, namely: SOC. ROMANA PT. ASIGURAREA CALITATII, Str. Theodor Burada, no. 6, Sector 1, Bucharest, Romania; UniCredit Bank S.A., Bucharest, Romania, SWIFT: BACXROBU; IBAN: RO04BACX0000003001133006 and Fiscal registration code: RO 7368639.

As for the sender data we have included the sender's name: LAMATINNULU, ID Number: 7371110806690001, Address: BTP Blok AE No.330 Makassar) and account number: 8735209252. Sending this fund for payment publication of the Quality-Access to Success Journal (Vol. 20, No. 173, December 2019). Based on the explanation from the bank BCA, the funds we have transferred will arrive at the Bank of destination for the next 4 to 7 days. We really hope that the second transfer of funds is not returned, because we have written complete data. Hopefully, this transfer is successful and we get proof of payment from the Editor.

Thank you for your kind attention and wisdom.

Sincerely,

Dr. Lamatinulu

[Quoted text hidden]

---

## 2 attachments



**Proof for fund transfer for publication fee.jpg**  
511K



**Proof fund transfer for publication fee.pdf**  
956K

**Tudor Maruntelu** <tudor.maruntelu@srac.ro>  
Reply-To: tudor.maruntelu@srac.ro  
To: Lamatinulu Ahmad <lamatinulu@gmail.com>

Thu, Apr 18, 2019 at 2:37 PM

Dear Prof. Lamatinulu,

Thank you. I'll let you know when I received the money.

Best regards,

Tudor-George Maruntelu

Editor-in-Chief



Indexed in:

WEB OF SCIENCE - ESCI, SCOPUS,

EBSCO, PROQUEST and

listed in CABELL'S Whitelist

E-mail: [tudor.maruntelu@srac.ro](mailto:tudor.maruntelu@srac.ro)

Web: [www.calitatea.srac.ro](http://www.calitatea.srac.ro)

---

**From:** Lamatinulu Ahmad [<mailto:lamatinulu@gmail.com>]

**Sent:** Thursday, April 18, 2019 9:22 AM

**To:** [tudor.maruntelu@srac.ro](mailto:tudor.maruntelu@srac.ro)

**Subject:** Re: article

## Dear Editor

Based on the second the invoice that we received, we have sent funds back through Bank Central Asia (BCA) in Indonesia on April 19, 2019 (Evidence attached). In this regard, we convey that we have written the destination bank data according to the invoice, namely: SOC. ROMANA PT. ASIGURAREA CALITATII, **Str. Theodor Burada, no. 6, Sector 1, Bucharest, Romania**; UniCredit Bank S.A., Bucharest, Romania, SWIFT: BACXROBU; IBAN: RO04BACX0000003001133006 and Fiscal registration code: RO 7368639.

As for the sender data we have included the sender's name: LAMATINNULU, ID Number: 7371110806690001, Address: BTP Blok AE No.330 Makassar) and account number: 8735209252. Sending this fund for payment publication of the Quality-Access to Success Journal (Vol. 20, No. 173, December 2019). Based on the explanation from the bank BCA, the funds we have transferred will arrive at the Bank of destination for the next 4 to 7 days. We really hope that the second transfer of funds is not returned, because we have written complete data. Hopefully, this transfer is successful and we get proof of payment from the Editor.

Thank you for your kind attention and wisdom.

Sincerely,

Dr. Lamatinulu

Pada tanggal Sel, 16 Apr 2019 pukul 14.20 Tudor Maruntelu <[tudor.maruntelu@srac.ro](mailto:tudor.maruntelu@srac.ro)> menulis:

Dear Dr. Lamatinulu,

I'm sorry for what happened.. The money was return by UniCredit Bank because you did not complete the form properly (missing requested information, nothing else), and the bank from Indonesia did not respond to the investigation asked by the bank from Romania. The bank followed the procedure imposed by the European Directive, i.e. the return of money. Any bank in the European Union would do the same thing. I send you again

the proforma invoice with the payment instructions (see attachment). It's not complicated; just fill in all your data. In 5 years only one such thing has happened. Success!

[Quoted text hidden]

**Lamatinulu Ahmad** <lamatinulu@gmail.com>  
To: tudor.maruntelu@srac.ro

Wed, Apr 24, 2019 at 9:45 AM

Dear Editor

In connection with the information that we have submitted about fund transfers through Bank Central Asia (BCA) on April 18, 2019 ([attached](#)), we want to know about the funds that we have sent. Have the funds that we have transferred been received or not? Thank you for your attention.

Sincerely,

Dr. Lamatinulu

[Quoted text hidden]

 **Proof fund transfer for publication fee.pdf**  
956K

**Tudor Maruntelu** <tudor.maruntelu@srac.ro>  
Reply-To: tudor.maruntelu@srac.ro  
To: Lamatinulu Ahmad <lamatinulu@gmail.com>

Wed, Apr 24, 2019 at 2:27 PM

Dear Dr. Lamatinulu,

Money has not been received yet. I'll let you know when the money will be cashed. I will now be away for a week because we have Easter celebrations. I will return to my office on May 5th.

[Quoted text hidden]

[Quoted text hidden]

[Quoted text hidden]

[Quoted text hidden]

[Quoted text hidden]

[Quoted text hidden]

[Quoted text hidden]

[Quoted text hidden]

We have questioned the transfer of funds that we have sent through BNI Bank on March 10, 2019, after receiving information from the Editor that the funds have not been received... The results of the confirmation from BNI Bank in Indonesia convey that the transfer of funds has been processed again on March 22, 2019, to be sent to UniCredit Bank SA, IBAN: RO04BACX0000003001133006 after going through several stages of sending sender's identity. Based on this, the BNI bank estimates that the transfer funds will be received by BanUniCredit Bank SA for about the next four working days. We do not forget to apologize for this technical problem. thanks.

Sincerely,

Dr. Lamatinulu

[Quoted text hidden]

**Tudor Maruntelu** <tudor.maruntelu@srac.ro>  
 Reply-To: tudor.maruntelu@srac.ro  
 To: Lamatinulu Ahmad <lamatinulu@gmail.com>

Wed, Apr 24, 2019 at 4:50 PM

Dear Dr. Lamatinulu,

Money was cashed today. I'll send your data to our accounting department for the invoice issuing. I will now be away for a week because we have Easter celebrations. I will return to my office on May 5th.

[Quoted text hidden]

[Quoted text hidden]

[Quoted text hidden]

[Quoted text hidden]

[Quoted text hidden]

[Quoted text hidden]

[Quoted text hidden]

[Quoted text hidden]

We have questioned the transfer of funds that we have sent through BNI Bank on March 10, 2019, after receiving information from the Editor that the funds have not been received... The results of the confirmation from BNI Bank in Indonesia convey that the transfer of funds has been processed again on March 22, 2019, to be sent to UniCredit Bank SA, IBAN: RO04BACX0000003001133006 after going through several stages of sending sender's identity. Based on this, the BNI bank estimates that the transfer funds will be received by BanUniCredit Bank SA for about the next four working days. We do not forget to apologize for this technical problem. thanks.

Sincerely,

Dr. Lamatinulu

[Quoted text hidden]

**Tudor Maruntelu** <tudor.maruntelu@srac.ro>  
 Reply-To: tudor.maruntelu@srac.ro  
 To: Lamatinulu Ahmad <lamatinulu@gmail.com>

Thu, Apr 25, 2019 at 2:47 PM

Dear Prof. Lamatinulu,

Money was cashed. In attachment you can find the invoice.

[Quoted text hidden]

[Quoted text hidden]

[Quoted text hidden]

[Quoted text hidden]

[Quoted text hidden]

[Quoted text hidden]

[Quoted text hidden]

[Quoted text hidden]

We have questioned the transfer of funds that we have sent through BNI Bank on March 10, 2019, after receiving information from the Editor that the funds have not been received... The results of the confirmation from BNI Bank in Indonesia convey that the transfer of funds has been processed again on

March 22, 2019, to be sent to UniCredit Bank SA, IBAN: RO04BACX0000003001133006 after going through several stages of sending sender's identity. Based on this, the BNI bank estimates that the transfer funds will be received by BanUniCredit Bank SA for about the next four working days. We do not forget to apologize for this technical problem. thanks.

Sincerely,

Dr. Lamatinulu

[Quoted text hidden]



**Lamatinulu.pdf**

50K